## **PRODUCT CONNECTIONS**



# **D2D CART PARTS & FAQS**

Y our D2D cart is where you will merchandise featured product and execute a Wet Sampling Event. Use this guide to review the parts of a D2D cart and Frequently Asked Questions about the cart.



#### **D2D Cart Parts:**

- 1. Cart Topper (4 pieces of permanent signage)
- 2. QR Code Insert
- 3. Price Sign Insert
- 4. Pole
- 5. Permanent Side of Cart Signage (2 pieces)
- 6. Cart Base
- 7. Wheels

#### **Additional Parts:**

Screws and Nuts
Stabilization Plate
External Twist Lock
Pole Gasket
Top Tray
Security Latch

## FREQUENTLY ASKED QUESTIONS



### What should I do if the Topper is leaning?

Order a new pole as the stabilization plate is probably bent.

What should I do if the wheels won't attach, screw in, and/or are bent?

Order a new cart base.

What should I do if the top tray is bent or will not stay flat?

Order a new cart base.

What should I do if the security latch is broken?

Order a new cart base.

The latch is crucial to ensuring the stability of the D2D Cart. Do not use the cart if this part is broken.

What should I do if the 2-piece pole gasket is broken or missing?

Order new pole gasket.

You can still setup without the pole gasket since the cart and topper are safe for use without it.

What should I do if the external twist lock is broken?

Order a new pole.

What should I do if the stabilization plate is bent or broken?

Order a new pole.

What should I do if the Permanent Cart Signage is missing?

Order new signage using the mPlan.

What should I do if the QR code packet or any other cart part is missing?

Order a new QR code packet using the mPlan.

How do I order cart parts and demo supplies?

Supplies and cart parts can be ordered using the "TGT-VEE-D2DandKitOrderRequest\_24-25" mPlan.